

KYCC Housing Services

Bridging Gaps and Strengthening Community Partnerships



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Presented to
Homeless Liaisons Group

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KYCC's Role in Addressing Homelessness

- Prevent homelessness before a household enters the shelter system
- Help individuals and families navigate complex housing systems
- Support people moving from homelessness into permanent housing
- Provide ongoing tenancy support to help people remain housed
- Connect participants to healthcare, benefits, food, employment, and other community resources
- Advocate for culturally responsive and accessible services



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Current KYCC Housing Programs

Homelessness Prevention

- Short-term rental assistance and housing stabilization
- Support for seniors, people with disabilities, and households at risk
- Assistance addressing rental arrears and immediate housing crises

Housing Navigation

- Housing search and application assistance
- Landlord engagement and unit identification
- Support gathering housing documents & connections to benefits

Tenancy Support & Case Management

- Support after a participant moves into housing
- Landlord and tenant communication
- Eviction prevention, housing retention, and ongoing case management

Permanent Supportive Housing Services

- Intensive case management for formerly homeless individuals/families
- Services provided at KYCC-supported housing sites
- Coordination with healthcare, behavioral health, and community partners

Service Scope and General Eligibility

Populations We May Serve

- Individuals and families experiencing homelessness
- Households at immediate risk of homelessness
- Seniors, families and adults with disabilities through contracted referrals (LAHSA/DMH/ATLS/LA Care
- People enrolled in eligible Medi-Cal health plans
- Individuals transitioning from shelters/institutional settings
- Residents for permanent supportive housing

Eligibility May Depend On

- Program funding requirements/ Contracted referrals
- Geographic service area
- Income or housing status
- Age or disability status
- Medi-Cal enrollment or health-plan eligibility
- Availability of program openings or housing resources



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Information That Helps Us Make a Strong Referral

- ✓ Current housing situation & immediacy of the housing crisis
- ✓ Eviction notice, rent demand, or court documents
- ✓ Household size and income | Age & disability info (when relevant)
- ✓ Medi-Cal plan, insurance status, or existing vouchers/subsidies
- ✓ Language or accessibility needs
- ✓ Best method and time to contact participant & other agencies involved



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OUR GOAL: A Warm Handoff, Not Just a Referral

Opportunities to Bridge Service Gaps

- Develop clearer referral and follow-up pathways
- Coordinate before a housing crisis becomes an eviction
- Share updates on available programs and changing eligibility requirements
- Improve communication between housing, healthcare, senior services, and behavioral health systems
- Identify people who are repeatedly referred but never successfully connected
- Reduce duplication and prevent participants from having to repeat their stories
- Coordinate case conferencing for households with multiple barriers
- Strengthen culturally and linguistically responsive services



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The State Homeless Liaison as an Advocacy Voice

Reaching Decision-Making Spaces

The State Homeless Liaison can help elevate community concerns in spaces that direct-service providers and participants may not have access to.

Key Advocacy Opportunities

- Bring frontline provider concerns to state agencies & funders
- Advocate for flexible eligibility for seniors & high-barrier groups
- Highlight tech, documentation, and app system barriers
- Promote longer service timelines and comprehensive funding
- Elevate lived experiences and prevent senior homelessness
- Support accountability and include CBOs in policy discussions



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Partnership and Next Steps

We invite the Homeless Liaisons to partner with KYCC through:

- Warm referrals, coordinated follow-up, and resource/eligibility updates
- Cross-training opportunities & case conferencing for complex households
- Advocacy around recurring service barriers & joint identification of unmet needs
- Community education, outreach, and elevating concerns to decision-makers



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Together, We Make Housing Possible

"When we work together, we can move beyond providing referrals and create a coordinated system that helps people access services, remain housed, and be heard."